



## INSURANCE INFORMATION

Northeast Georgia ENT is out-of-network with all insurance plans and third parties for hearing aid purchases, and we strongly recommend that you contact your insurance provider to determine whether you are eligible for reimbursement for your hearing aids prior to your consultation.

*You might find that even though we are out-of-network, our final cost to you is lower.*

Below are suggested questions for you to ask your insurance provider about your hearing aid benefit to help you understand your benefit coverage.

Name of member services representative that spoke with you: \_\_\_\_\_

Phone number: \_\_\_\_\_ Date: \_\_\_\_\_ Time: \_\_\_\_\_

1. Does my policy offer coverage for hearing aids as either a medical benefit or as durable medical equipment?  
\_\_\_\_\_ Yes, Medical Benefit  
\_\_\_\_\_ Yes, Durable Medical Equipment  
\_\_\_\_\_ No (If no, you may end the call here)
2. If yes: Are benefits specific to “in-network providers / third-party providers,” or can I be reimbursed for services at any location?  
\_\_\_\_\_

If specific to “in-network providers / third-party providers,” where is the nearest provider located?  
\_\_\_\_\_

3. What dollar amount does my policy cover for “out-of-network” providers? \$ \_\_\_\_\_  
If a percentage calculation, what percentage of the cost is paid? \_\_\_\_\_ %
4. Is there a deductible I need to pay before insurance covers the hearing aids?  
If yes: What dollar amount will I need to pay? \$ \_\_\_\_\_
5. What steps will I need to follow when submitting a claim for the hearing aid benefit?  
Can you send me a written copy of these?  
\_\_\_\_\_

**We highly recommend you bring this document to your consultation.**